

2022 IMPACT REPORT

OUR MISSION

Temple Community Clinic is committed to providing quality medical services and health and wellness education.

POSITIVE RESPONSE FROM OUR PATIENTS



92%
YES

Do you feel your overall health has improved since becoming a patient of the clinic?



91%
5 STARS

How would you rate the experience you had at our clinic?



98%
YES

Do you consider us your primary care provider?



92%
5 STARS

How easy was it for you to schedule your appointment?



COMMUNITY IMPACT STATISTICS

REDUCTION IN HOSPITAL ADMISSIONS



\$1,526,500* in savings to the community

45% of the responses on our survey showed that receiving care at our clinic decreased patients' hospital admissions

REDUCTION IN EMERGENCY ROOM VISITS



\$2,093,000* in savings to the community

Without access to care at our clinic:

- **41%** do not know where they would get care
- **36%** would go to the Emergency Department
- **12%** would not seek care
- **8%** would seek care at another clinic

APPOINTMENTS



4,556

UNIQUE PATIENT COUNT



1,534

PATIENT ENCOUNTERS



13,274

VOLUNTEER HOURS



5,885 Volunteer hours
Valued at **\$326,000**

1,840 are volunteer medical providers hours (MDs, APPs, Nurses and medical students)

VISION SERVICES & GLASSES



47 Vision Appointments
\$19,256 Monetary Value

TOTAL COMMUNITY BENEFIT:
\$7,740,610

PRESCRIPTION ASSISTANCE



1,999 Prescription Assistance Meds
\$2,878,133 Monetary Value

MEDICAL SUPPLIES & NECESSITIES



\$664,005 Direct Relief Value
\$210,266 AmeriCares Value

DENTAL SERVICES



67 Dental Appointments
\$23,450 Monetary Value



*As of December 31, 2022

For more information visit
TempleCommunityClinic.org or scan QR code

A PATIENT'S STORY

After living with her sister out of state, Carol suddenly found herself without a place to call home. She is originally from Cameron, so after some consideration, she decided to return to Texas, draining her bank account to make the trip and set up a place to live in Temple. At that time, she was also recovering from back surgery. She's still not sure how she was able to accomplish the move as well as she did.

Carol explained that she felt pulled in so many directions that it was difficult for her to choose where to concentrate her efforts. Not yet fully recovered from her surgery and unable to fill her prescriptions, she found herself cutting her medications in half. Carol quickly realized that she would need to focus on her health—to find a way to get the care and support she needed to heal.

That's when her niece recommended Temple Community Clinic. From the moment she entered the door at TCC, Carol felt a sense of relief, saying that she loved the warm and compassionate welcome. Carol says, "Christie was supportive and attentive. After listening to everything I had to say, she helped me with my diabetes and high blood pressure medications and gave me a list of food pantries and other resources." Carol's experience at TCC inspires her to share information about the clinic with others. "Every day I wake up happy. This clinic is a big part of that, and I brag about it to everyone I know."



BUILDING UPDATE

In October 2022, we broke ground for the new Temple Community Clinic building located on the corner of South 31st Street and Avenue J. Over 100 proud supporters gathered together to listen to the history of TCC and celebrate the future. While this was an exciting day for our patients, volunteers and staff, we still need our community's help to raise funds to support the building and equipment costs. Our generous donors have pledged an excess of 4 million dollars towards the building campaign, but we have a long way to go to reach our goal of 6.5 Million.



"Everyone here is always pleasant and helpful. They make me feel at ease, and answer all my questions."

"The staff is always nice and helpful to the services needed."

"I appreciate the willingness of the providers and staff to help me achieve my goals."

"I enjoy coming here and they treat me very well."

"I am very satisfied with the friendly staff."

"They answered all my questions in an understandable way."

DID YOU KNOW

According to the 2022 Baylor Scott & White Health Community Needs Assessment, our community has a higher percentage of uninsured and underinsured people than Texas and the US. Currently, 20% of Bell County is uninsured.

We are able to provide medical care at no cost because of donations of time, talent, and generous funding. We would like to thank the organizations that have provided funding and support in the last year. Please take a moment to visit their websites and if possible, thank them for their involvement with the Temple Community Clinic.



CAREMESSAGE



United Way of Central Texas



TCI Software, Inc.



americares

[TempleCommunityClinic.org](https://www.TempleCommunityClinic.org)

1905 Curtis B. Elliott Drive
Temple, TX 76501

